

THE NATIONAL SOCIAL SECURITY FUND

PUBLIC NOTICE

NSSF CONTRIBUTIONS THROUGH E-CITIZEN

National Social Security Fund (NSSF) notifies all Members and Employers that payments to NSSF can now be processed via eCitizen. This is in line with the **Kenya Gazette No. 16008 of 2022** and the Presidential Directive designating the use of **Paybill Number 222222** as the Government's single payment platform.

Members and Employers are advised to make their contributions using any of the payment channels.

E-CITIZEN PORTAL

1. Sign in to ecitizen.go.ke
2. Locate "NSSF" on the Agencies section and click on it to access NSSF Services
3. Select the service "Voluntary Contribution" or "Employer Payment"

Voluntary Contribution Service

1. Select "Voluntary Contribution"
2. Enter NSSF Member Number
3. Click "Validate"
4. Enter Amount
5. Click "Make Payment"
6. Select the preferred Payment Mode and follow the instructions given
7. Complete transaction.

Employer Payment Service

1. Generate a Unique Payment Number (UPN) from the NSSF E-Service portal
2. Select "Employer Payment"
3. Enter UPN
4. Select the preferred Payment Mode and follow the instructions given
5. Complete transaction.

PAYBILL NUMBER 222222

1. Enter Paybill Number 222222
2. Account Number
 - * For Voluntary Contributions (**NSSFV-NSSF No e.g. NSSFV-123456789**) or
 - * For Employer Contributions (**NSSFE-UPN e.g. NSSFE-823000000000**)
3. Enter Amount to Pay
4. Enter MPESA PIN to complete the transaction

NSSF will receive a notification immediately the payment is made.

To access NSSF services, please visit <https://selfservice.nssf.or.ke> or <https://nssf.or.ke>.

In compliance with the Kenya Gazette **No. 16008 of 2022** and the Presidential Directive dated June 30, 2023, all other mobile money payment platforms have been discontinued.

For further information please call our Toll Free contact on **0800 221 2744** or email info@nssfkenya.co.ke

[HTTP://WWW.NSSF.OR.KE/](http://www.nssf.or.ke/)

TOLL FREE 0800-221-2744

